

September 21, 2021

In a meeting earlier this year, West LA Commanding Officer Jonathan Tom noted that LAPD is aware of the difficulties people have in making police reports. This is often the result of people calling 911 with issues that are not emergencies and should be reported elsewhere. Hopefully this email will help you with those issues that need to be reported elsewhere as well as contacts with individual Senior Lead Officers with whom you might want to connect.

**EMERGENCIES IN PROGRESS:** Call 911 for:

- Life-threatening emergencies in progress actually needing police, paramedics or LAFD
- This includes things such as a shooting, heart attack, home invasion or fire.
- Your report should include: YOUR ADDRESS, PHONE NUMBER AND A BRIEF DESCRIPTIONS OF THE EMERGENCY.
- Based on your description the operator will determine if you need LAPD or LAFD
- DO NOT HANG UP!!!!

Please note: if you call 911 from a cell phone, the call will be routed through the nearest cell tower which may send it to either the CHP or LAPD operator.

**SUSPICIOUS ACTIVITY:** 1-877-ASK LAPD (1-877-275-5273)

- Non-emergencies such as loud parties, verbal disputes, public nuisance.
- Once you get an operator and report an incident, remember to get the "INCIDENT NUMBER" which will ensure the report is actually recorded.

The non-emergency line can often require a long wait time, sometimes as long as 45 minutes. You are encouraged NOT TO HANG UP! It is suggested you put the call on speaker while you wait so you can do other things.

- Depending on the incident, the operator may ask you to use the new Community Online Reporting System or "CORS."
- Many incidents can be efficiently reported using CORS (Community Online Reporting System).

**COMMUNITY ONLINE REPORTING SYSTEM (CORS):**

<https://www.lapdonline.org/file-a-police-report/>

- Following are some types of crimes that can be reported online: harassing phone calls, lost property, vandalism, theft, theft from vehicles, minor traffic collision, hit and run. To see other criteria, go to the link above for details.
- LAPD usually will not send an officer out to investigate these reported incidents, but will review your submission and, if approved, issue a final police report that you can use with your insurance company.

- The system allows you to upload both videos and photos.

PLEASE NOTE: THE LOBBY at the WEST LAPD STATION will be staffed only during regular weekday business hours, and will be closed at night and on the weekends. More information can be obtained at: [https://www.lapdonline.org/west\\_la\\_community\\_police\\_station](https://www.lapdonline.org/west_la_community_police_station).

MyLA 311 (the free app that you can download into your smartphone from your app store) allows you to get relevant information from all bureaus in the city, or to report concerns. You can also call 311, or go online to <https://myla311.lacity.org>

Below you will find important West LAPD contacts that might prove helpful to you:

- SLO Jim Allen, [39318@lapd.online](mailto:39318@lapd.online). Jim is our Senior Lead Officer. He covers a very large territory (from Mulholland to Santa Monica Blvd., between Beverly Hills and the 405 Freeway) and so may not be able to respond promptly.
- SLO Matt Kirk, [43713@lapd.online](mailto:43713@lapd.online). He is the Senior Lead Officer for Brentwood (west of the 405 Frwy) who keeps Terry abreast of things.
- Brian Espin, [37430@lapd.online](mailto:37430@lapd.online). He frequently fills in for our SLO if Jim is on assignment elsewhere.
- Scott Alpert, [36921@lapd.online](mailto:36921@lapd.online). He is the sergeant who supervises all the Senior Lead Officers in West LAPD.